

## Important Update | 27th April 2020

Firstly, I hope that you and your families are well and staying safe. I write as we have now had to close our doors to everyone for 5 weeks – it certainly feels a lot longer than that!

I would like to extend my best wishes for your health and safety as we collectively deal with the unimaginable impact of COVID-19. The changes to all of our lives have been immeasurable, and our team and company are not immune.

Our schools and their teachers and students are at the core of everything we do –. In that spirit, I want to provide you with an update on all aspects of Voice in a Million and the re-scheduling of VIAM, and let you know where we're focused while we await for news about how and when we will be able to stage our event.

We were hopeful the situation would resolve quickly, and that we could resume operations in a relatively short space of time and stage VIAM2020 before the end of the Summer term and academic year, but as it is now looking as though this is not going to be possible, we therefore have to look at later dates.

This will obviously impact some of your students, as they may be leaving the school at the end of this term; and will not be able to take part in the 20/21 academic year. Clearly our revenue has been severely impacted; and because there isn't a clear understanding of how long we will be in lockdown, we've been forced to make some incredibly painful decisions; particularly in dealing with requests to relax our terms and conditions; and refund those that are unable to attend the re-scheduled date.

Our losses in not staging the events in March, and the choice we made to postpone the event before the lockdown and restrictions came into place, was made at a significant cost to us as a Company. The majority of costs in staging such an event are paid well in advance. So whilst we chose to postpone, as it was the 'safest' option for those attending, it was not a decision made without a great deal of cost.

These are extraordinary times, nobody is immune and nobody could have planned for what we are all going through. However we can plan for the best way out of it; and the best way to resolve all those that are unable to commit to the re-scheduled dates. To that aim, we are installing a section within our online capacity to facilitate the transfer and re-sale of any school places or tickets to those that are attending, including a waiting list of new schools that would like to attend.

To facilitate this, we do need to establish first of all, the re-scheduled dates; and to determine those, we anticipate being in a position in the next few weeks to fix those dates. Once we have those, we can begin the process.

In the coming weeks we will be writing to you again with more news and updates but in the meantime, please ensure you and your families stay safe and if you have any additional queries or things you would like to discuss please do send an email to me at [team@voiceinamillion.com](mailto:team@voiceinamillion.com)

We have a Facebook Live every Wednesday at 6.00pm

<https://www.facebook.com/VIAM01/>

Plus we are currently engaging children with singing challenges on our newly established VIAM Challenges Facebook Group and we encourage students to join us for ongoing singing!

<https://www.facebook.com/groups/2802526903170013/>

Regards

Jo

Robert & Jo Garofalo

Voice In A Million



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